

Prescription Benefit Enhancement

Order Your Maintenance Medications through the Express Scripts Select Home Delivery Program

Effective 7/1/2012, maintenance medications should be ordered through the Express Scripts Select Home Delivery program, **unless you choose not to participate in this new enhancement.**

What is a maintenance medication?

A maintenance medication is a medication that you take on a regular basis for an ongoing condition, such as high blood pressure medication. For a list of all maintenance medications, please see the attached list. For short-term illness requiring a one-time prescription, such as an antibiotic, your local participating pharmacy is still the best choice. This benefit enhancement does not pertain to members who are not on maintenance medications.

Why should I participate in the Select Home Delivery program?

Ordering your maintenance drugs through the Express Scripts home delivery program will save you money! For one copay you will receive a 90-day supply of your medication. At your local pharmacy, you will be charged one copay for each 34 day supply or 100 unit doses, whichever is lesser. That's almost triple the cost! Select Home Delivery is also a convenient way to have your medications delivered right to your home. All medications are packaged properly to ensure the quality of the medication.

I am on a maintenance medication now, but I have it filled at my local pharmacy each month.

1) How do I enroll in the Select Home Delivery Program?

There are 3 convenient ways to enroll in Select Home Delivery-

- Sign in at www.StartHomeDelivery.com and follow the prompts.
- Call Express Scripts at 888.772.5188 (have your member ID card handy) and request to be enrolled.
- Or, complete and mail in the Express Scripts mail order form located on your on-line employee benefit handbook- <http://www.betterbenefitsolutions.com/cinnaminson/Forms/>

2) How do I continue using my local pharmacy for my maintenance medications?

Members may choose to opt out of the Select Home Delivery and continue to purchase their maintenance medications at their local pharmacy, **however you must contact Express Scripts at 888.772.5188 or at www.Express-Scripts.com and let them know you want to opt out of the program.**

This is my first time using the home delivery program. When will I receive my medication?

When you fill a prescription through the Express Scripts Pharmacy for the first time, you can expect delivery of your order within 2 weeks from the time they receive the prescription from your doctor. Express Scripts recommends that you have a 30-day supply of your medication on hand the first time you fill a prescription through the Express Scripts Pharmacy. Refills typically take 3-5 days to process and ship.

I am on a maintenance medication now and I already use the Select Home Delivery program. Is there something else I need to do?

You are all set! No action is required on your part.

Is the Select Home Delivery program mandatory?

No! - Members may choose to opt out of the Select Home Delivery and continue to purchase their maintenance medications at their local pharmacy, **however you must contact Express Scripts at 888.772.5188 or at www.Express-Scripts.com and let them know you want to opt out of the program.**

I want to opt out of the program. When do I need to do this by?

Members who do not want to participate may receive two additional refills at their local pharmacy. By the third refill, you must contact Express Scripts and let them know you do not want to participate in the program.

If I try the Select Home Delivery program, and I just don't like it, can I change my mind and opt out?

Yes! Members can opt out of the program at any time by contacting Express Scripts at 888.772.5188 or at www.Express-Scripts.com and let them know you want to opt out of the program.

I am not on any maintenance medications. Do I need to do anything?

No, this benefit enhancement only applies to those members that are on a maintenance medication.

I'm having trouble getting a prescription filled or signing up for the Select Home Delivery program. Is there someone who can help me?

Yes, contact The Lance Group at (856) 797-3500. Someone will be happy to assist you.