New Instant Eligibility Feature on Aetna Navigator

Aetna Navigator™, Aetna's member and consumer website, offers a special new feature, **Instant Eligibility**, to help you when you need to view or print your eligibility information – or if you need health care services prior to receiving your ID card.

Simply register and log on to Aetna Navigator as follows:

1. 1. Log on to Aetna's website at: http://www.aetna.com.

2. 2. Click on the link to "Aetna Navigator"

3. 3. Log on to Aetna Navigator. If not already registered, click on the "Register" button.

From your personalized home page:

1. 1. Go to the box on the home page, How do I….
2. 2. Click on View My Instant Medical (Dental) Eligibility

After logging on to Aetna Navigator, you can go to "Contact Us" to send a secure message to Member Services with questions about benefits or coverage. In addition, you can obtain the address and telephone numbers of the office that services your benefits if you need to call Aetna Member Services with any questions about benefits or coverage.

Aetna Navigator is Aetna's member and consumer self-service website that provides a *single source* for online health and benefits information 24 hours a day, 7 days a week. Through Aetna Navigator, users can find participating providers, replace an ID card, research Aetna's products and programs, contact Aetna directly, and access a vast amount of credible health and wellness information. Aetna Navigator also includes secure, personalized features, including access to claim and benefit status,

Log on to Aetna Navigator today!